

SN. 10/763,096

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Group Art Unit: 4137  
Timothy A. Dietz et al. : Examiner Brandi P. Parker  
Serial No: 10/763,096 :  
Filed: 01/22/2004 :  
Title: A SYSTEM FOR TRACKING :  
DEFECTS IN RELEASED SOFTWARE : Customer No. 25,299  
PRODUCTS ANCILLARY TO CUSTOMER:  
SERVICE INQUIRES TELEPHONED : CONFIRMATION NO. 6048  
TO CUSTOMER SERVICE CENTERS :  
Date: 12/30/08 :

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sirs:

EXPRESS ABANDONMENT

Applicants hereby expressly abandon the patent  
application identified above, but not the invention to which

SN. 10/763,096

it pertains.

Respectfully submitted,

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ALL CORRESPONDENCE SHOULD BE DIRECTED TO:

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